Welcome to your new home!

Dear New Resident:

Welcome to Cooper City, “Someplace Special.” We at City Hall would like to help your move to our community be as easy as possible for you. If after reading the information in this “Welcome Booklet” you have any questions, please do not hesitate to call on us for assistance. Information pertinent to the City and any upcoming events is also available at our website, www.coopercityfl.org.

Included in this packet is some background information on your community, a list of the “frequently asked” telephone numbers, the duties and services provided by the various City departments, and other information we hope will make your move to our City a pleasant one.

Sincerely,
The City of Cooper City
Your City Officials & Staff

City Commission, City Manager & City Attorney

- Mayor, Greg Ross
- Commissioner, District 1, Massimo ‘Max’ Pulcini
- Commissioner, District 2, Howard Meltzer
- Commissioner, District 3, Jeff Green
- Commissioner, District 4, James C. Curran
- City Manager
- Interim City Attorney’s Office, Goren, Cherof, Doody, & Ezrol P.A.

Department Directors

- Assistant City Manager/City Clerk/Director of Administrative Services – Kathryn Sims
- Building Official – Ted Fowler
- Growth Management Director – Matthew Wood
- Finance Director – Sherry Walker
- Public Works Director – Denise Yoezle
- Utilities Director – Michael Bailey
- Recreation Director – Stacie Weiss
- Broward Sheriff’s Office Police – Captain Robert Cates
- Broward Sheriff’s Office Fire – Chief Bruce Caruso
Brief History of the City of Cooper City

The City of Cooper City is a municipal corporation created by a Special Act of the Florida Legislature on June 20, 1959. Cooper City was founded by Morris Cooper who was able to turn a few acres of orange groves and cattle grazing land into a stable and beautiful community. Located approximately fifteen miles southwest of Fort Lauderdale, this 8.5 square mile bedroom community has the fourth highest median household income in Broward County. With an estimated population of 33,900 in 2018, the average age of all residents is 39 years. With three elementary schools, one middle school, and one high school, as well as several private and religious-affiliated schools, an abundance of parks, recreational facilities, and programs for all ages, Cooper City has long been known as an excellent place to "grow families."

Interesting Facts about “Someplace Special”

- The population of Cooper City in 1959 was 85 residents. The 2000 U.S. Census counted 27,939 residents of Cooper City, 19,184 of which are over the age of 18. The U.S. Census Bureau estimates the population for 2017 is 35,732.
- In 1959, Cooper City's homes sold for $11,900 - $15,900. With the recession of 1962, those same homes sold for an average of $10,000. Today, Cooper City's homes average approximately $300,000 in value.
- Griffin Road was not paved until 1963. It was called Halloween Road because of its dips and potholes.
- Class I crimes (homicide, robbery, assault, larceny, etc.) are lower in Cooper City than in Davie, Pembroke Pines, or Plantation.
<table>
<thead>
<tr>
<th>Service</th>
<th>Phone Number</th>
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<tbody>
<tr>
<td>Animal Control</td>
<td>954-359-1313</td>
</tr>
<tr>
<td>Auto Tags</td>
<td>954-765-4697</td>
</tr>
<tr>
<td>AT&amp;T (repair service)</td>
<td>1-877-737-2478</td>
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<tr>
<td>Broward County Landfill</td>
<td>954-680-0087</td>
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<tr>
<td>Broward Sheriff’s Office Police</td>
<td>954-432-9000</td>
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<tr>
<td>(non-emergency)</td>
<td></td>
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<tr>
<td>Broward Sheriff’s Office Fire</td>
<td>954-432-8905</td>
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<tr>
<td>Rescue (non-emergency)</td>
<td></td>
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<tr>
<td>Cable TV (Comcast)</td>
<td>954-266-2278</td>
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<tr>
<td>Canal Maintenance/Central</td>
<td>954-432-5110</td>
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<td>Broward Water Control District</td>
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<tr>
<td>(CBWCD)</td>
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<tr>
<td>South Florida Water Management</td>
<td>954-452-4814</td>
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<td>District (SFWMD)</td>
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<tr>
<td>Cooper City Optimist Club</td>
<td>954-434-2541</td>
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<tr>
<td>Davie/Cooper City Chamber of</td>
<td>954-581-0790</td>
</tr>
<tr>
<td>Commerce</td>
<td></td>
</tr>
<tr>
<td>Davie/Cooper City Library</td>
<td>954-680-0050</td>
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<tr>
<td>Driver’s License</td>
<td>954-497-1570</td>
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<tr>
<td>Florida Power &amp; Light (FPL)</td>
<td>954-797-5000</td>
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<tr>
<td>Garbage Service (Waste Management)</td>
<td>954-974-7501</td>
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<tr>
<td>Mosquito Control</td>
<td>954-765-4062</td>
</tr>
<tr>
<td>Post Office</td>
<td>1-800-275-8777</td>
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<tr>
<td>Property Taxes (Homestead</td>
<td>954-357-6830</td>
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<tr>
<td>Exemption)</td>
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<tr>
<td>Public Works</td>
<td>954-434-2300</td>
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<tr>
<td>Wheelabrator (Hazardous Waste)</td>
<td>954-581-6606</td>
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<tr>
<td>ARC Broward, Inc. (Electronics</td>
<td>954-577-4160</td>
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<tr>
<td>Recycling)</td>
<td></td>
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<tr>
<td>Storage of Commercial/</td>
<td>954-434-4300, ext. 223</td>
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<tr>
<td>Recreational Vehicles</td>
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<tr>
<td>Street Signs/Traffic Lights</td>
<td>954-434-2300</td>
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<tr>
<td>Voter Registration – (Hollywood</td>
<td>Hollywood – 954-831-0443</td>
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<tr>
<td>or Plantation Locations)</td>
<td>Plantation – 954-831-2370</td>
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<tr>
<td>Utility Billing Customer Service</td>
<td>954-434-4300, ext. 240</td>
</tr>
<tr>
<td>Water/Sewer/Stormwater Services</td>
<td>954-434-5519</td>
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<tr>
<td>(Utilities Department)</td>
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</tr>
<tr>
<td>School Name</td>
<td>Address &amp; Contact Information</td>
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<td>--------------------------------</td>
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</tr>
<tr>
<td>Cooper City Elementary School</td>
<td>5080 SW 92(^{nd}) Avenue</td>
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<tr>
<td></td>
<td>754-323-5200</td>
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<tr>
<td>Embassy Creek Elementary School</td>
<td>10905 SE Lake Boulevard</td>
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<tr>
<td></td>
<td>754-323-5550</td>
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<tr>
<td>Griffin Elementary School</td>
<td>5050 SW 116(^{th}) Avenue</td>
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<tr>
<td></td>
<td>754-323-5900</td>
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<tr>
<td>Pioneer Middle School</td>
<td>5350 SW 90(^{th}) Avenue</td>
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<td></td>
<td>754-323-4100</td>
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<tr>
<td>Cooper City High School</td>
<td>9001 Stirling Road</td>
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<td>754-323-0200</td>
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**Charter Schools**

<table>
<thead>
<tr>
<th>School Name</th>
<th>Address &amp; Contact Information</th>
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<tbody>
<tr>
<td>Franklin Academy</td>
<td>6301 S. Flamingo Road</td>
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<tr>
<td></td>
<td>954-780-5533</td>
</tr>
<tr>
<td>Renaissance Charter School</td>
<td>2800 N. Palm Avenue</td>
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<tr>
<td></td>
<td>954-668-2500</td>
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</tbody>
</table>
Public Safety – Fire Rescue & Emergency Services

BROWARD SHERIFF’S OFFICE

Bruce Caruso, District Fire Chief
10550 Stirling Road, 33026
Administrative Offices: 954-432-8905 (Non-Emergency Phone Number)
Administrative Office Hours: 8:00 a.m. to 4:00 p.m., Monday thru Friday
For all Fire and Medical Emergencies, please DIAL 911

Programs Offered:

1. **Cardiopulmonary Resuscitation** (CPR) classes are available to residents, groups, teachers, and healthcare professionals. We offer American Heart Association, Heart Saver CPR AED classes (No charge to City Residents with proof of residence) and Basic Life Support (BLS) Healthcare Provider classes ($50.00).

2. **Community Emergency Response Team** (CERT) training is available. For more information, please call 954-432-8905 during regular business hours.

3. **Child Passenger Safety Seat Inspections and Installations** – For an appointment please call Reyna Varela at 954-432-8905 during regular business hours.

4. October is **Fire Prevention Month** and we open our doors to residents, groups, schools, daycare centers, etc. For more information on these programs, please call 954-432-8905 during regular business hours.

5. **The Holiday Santa Program** is offered to all residents of Cooper City and, for a donation, Santa and his helpers will arrive on the fire engine to visit the children. For more information on this program, please call Santa’s Hotline at 954-436-7310.
The mission of the Broward Sheriff’s Office District 16 Cooper City is to protect life and property through the enforcement of laws and ordinances. We are committed to forming a partnership with all citizens to enhance their quality of life by preserving the peace, reducing fear, and providing for a safe environment. Our mission will be accomplished through high professional standards and personal performance. Service is our commitment to our community.

Broward Sheriff’s Office District 16 Cooper City offers the following Outreach Programs:

**AARP Driver Safety Program** – The Broward Sheriff’s Office, Cooper City District, periodically hosts AARP Driver Safety Courses for drivers age 50+. This course helps drivers sharpen their skills and may benefit from a discount on their auto insurance premium upon completion of the course.

**Are You OK/Senior Touchline** – The Broward Sheriff’s Office, Cooper City District, offers a daily telephone service called the “Are You OK Program.” This Program is designed to check on the elderly residents in our community and make sure they are “OK” on a daily basis. The seniors call daily at a pre-determined time. If they fail to call us, we immediately begin a process to locate the senior. We will respond to the residence and attempt to make contact with the senior and check the residence.
Chip-A-Pet Program - The program partners with a local veterinarian to offer free micro chipping for our residents’ dogs and cats. The program is beneficial to animal owners because micro chipping your pet gives deputies the ability to scan a loose pet and immediately identify the owner. This saves deputies time and most importantly, quickly reunites the pet with their family. Sending an unidentified pet to the animal shelter has a cost, both financially and emotionally. If that pet is not claimed within a reasonable time, it could be euthanized.

Citizen Observer Patrol – The Broward Sheriff’s Office, Cooper City District, Citizen’s Observer Patrol (COP), is a volunteer group sponsored by the Sheriff's Office that uses a simple approach to safeguarding neighborhoods through residents' involvement. COP volunteers are local residents who work in pairs to help fight crime by patrolling their community, looking out for suspicious activity or potential hazards and offering assistance to local residents.

Community Outreach Presentations – The Broward Sheriff’s Office, Cooper City District, offers various safety presentations including district tours, firearm safety, and identity theft information, etc.

E-Alerts – Stay informed by registering for the E-Alert. You will receive an email or text message about criminal activity, traffic advisories and events in our community.

Home Security Surveys – The Broward Sheriff’s Office, Cooper City District, offers our residents free Home Security Surveys. Consider reducing the risks with some simple improvements in locks, doors, windows, lighting and landscaping.

Home Watch – The Broward Sheriff’s Office, Cooper City District, offers residents a way to rest a little easier while on vacation or when traveling for extended periods. We will drive by your unoccupied residence and perform a daily perimeter check for any signs of suspicious activity. Just stop by the District Office and complete a Home Watch Form. You must provide the dates and times your residence will be unoccupied with a contact phone number of a trusted neighbor or local relative.
Law Enforcement Explorer Program - The program offers young adults, interested in a career in law enforcement or criminal justice system, the opportunity to learn about the many aspects of the criminal justice system.

Neighborhood Watch Program – This program is one of the most effective and least costly ways to prevent crime and reduce fear. Members are taught how to report a crime and how to avoid victimization. Neighborhood Watch helps build pride and serves as a springboard for efforts that address other community concerns.

Rad Programs - The Broward Sheriff’s Office, Cooper City District, offers safety classes for women and children. RadKids (Resist Aggression Defensively) teaches children what to do in case of a possible abduction encounter. Rad Women (Rape Aggression Defense) is a 12-hour safety class that teaches practical techniques of self-defense.

Senior vs Crime Project - The Broward Sheriff’s Office has partnered with the Florida Attorney General’s Office on a special crime prevention project called Seniors vs Crime Project. The project is a benefit to the community especially the elderly that are often targeted for specific crimes based on their age.

***Information on the Code Enforcement Division is on the following page***
Code Enforcement Division

To keep the City of Cooper City “Someplace Special,” the Code Enforcement Division was established and is an integral part of Broward Sheriff’s Office District 16 Cooper City. With the full-time Code Enforcement Officers, we are able to accomplish a satisfactory disposition of most all problems that occur. Most residents are not familiar with the requirements of the Building Code, Zoning Regulations, and City Ordinances. Therefore, our policy leans toward an educational approach with a reasonable request for correction or compliance. If the violator is not cooperative, further action is taken which may involve a court appearance.

You will find listed below a number of areas where the City has enacted regulations pertaining to residences throughout the community and the City Code section, which regulates these issues. You may find the complete City Code, and any updated ordinances, on the City’s website at www.coopercityfl.org, or you can visit City Hall during normal business hours to request a copy of the current regulations. All other Code Compliance questions can be addressed by calling 954-432-9000, ext. 266.

Vehicles/Parking: The City regulates the parking of commercial vehicles, boats, boat trailers and recreational vehicles in Section 25-10 of the Code. In addition, this section also addresses the storage of junked or abandoned vehicles in both residential and commercial districts. In addition, parking vehicles in the street or across a sidewalk is a violation of both the State Traffic Code and the City Code and is subject to a $25.00 fine.

Animals: Regulations pertaining to pets and livestock are contained within Chapter 5 of the Code. Prohibitions include allowing animals to run at large, to defecate on public property or private property not your own, and other animal nuisances. Broward County Animal Care and Regulation Division is responsible for impounding confiscated animals and enforcing rabies vaccinations on a countywide basis. Call 954-359-1313 for complete information.
Garbage, Trash, & Weeds: Regulations on littering, as well as, the collection and disposal of garbage, trash, and recyclables are contained within Chapter 8 of the Code. Regulations include storage of garbage and recycling containers and hours in which such receptacles can be set out for pick-up. This chapter also contains rules on yard and lawn maintenance.

Maintenance Regulations:
1. Sections 6-34 through 6-46 of the Code detail standards for the maintenance of residential properties, including fences, painted surfaces, roofs and gutters, awnings, driveway aprons, etc.

2. Chapter 10 of the Code contains prohibitions on excessive noise, including car mufflers, car radios, music, amplifiers, etc. between the hours of 7 a.m. through 10 p.m. and 10 p.m. through 7 a.m.

3. The City’s Tree Preservation Code is contained in Chapter 18 and requires homeowners to contact the City’s Public Works Departments to obtain a permit prior to the removal of any tree. The City’s Arborist can be reached at 954-434-2300.

4. Section 25-95 of the Code speaks to requirements for homeowners to maintain the right-of-way adjacent to their properties and what types of materials are permitted to be placed in those areas.

Building Permits:
1. The requirements for building permits are contained within the Florida Building Code. Please contact our Building Inspection Division at 954-434-4300, ext. 230, for information about your specific needs.

2. Portable storage units (PODS) are regulated by Section 6-9 of the City Code, as adopted via Ordinance No. 05-1-1.
City Clerk’s Office/Department of Administrative Services

Kathryn Sims, City Assistant City Manager/Clerk/Director of Administrative Services, ksims@coopercityfl.org
9090 SW 50th Place, 8:00 a.m. to 5:00 p.m., Monday thru Friday
954-434-4300, ext. 291

The City Clerk’s Office and Department of Administrative Services serves a variety of functions for the City and its residents. As the custodian of City records, the office maintains files on the history of the City, as well as, information on City ordinances and regulations. The Clerk coordinates all General and Special Elections with the County Supervisor of Elections.

The Clerk’s office compiles agendas and information of all City Commission meetings and coordinates with the City Attorney on various legal matters. In addition, the Clerk’s Office serves as an official Passport Acceptance Facility and the City Clerk serves as the Clerk for the Special Magistrate Program.

This office issues garage sale permits and special event permits. This office does not record births, deaths, or marriages. Those are handled by the Clerk of Broward County and Circuit Courts, who can be reached at 954-831-5504.

The Administrative Services Department includes Human Resources and Risk Management. Risk Management is the coordination, evaluation, and prioritization of all financial assets of the City. This includes ensuring proper coverage of all assets and liabilities, including, but not limited to facilities, vehicles, and employees. Human Resources provides policy direction on human resource management issues. Human Resources manages the recruitment and selection of permanent and temporary City employees as well as the City’s classification and compensation system. For employment opportunities, please visit the City’s website (www.coopercityfl.org) or visit City Hall.
Building Department

Al Bostwick, Interim Building Official, ABostwick@coopercityfl.org
9090 SW 50th Place, 7:30 a.m. to 4:30 p.m. (permit submittal 7:30 a.m. to 3:30 p.m.), Monday thru Friday
954-434-4300, ext. 294

The function of the Building Department is to review permits and inspect structures for compliance with the Florida Building Code and City of Cooper City Code of Ordinances. Additions, alterations, fences, sheds, window and door replacements, sprinkler systems, reroofs, and new extensions of driveways are examples of construction, which require a permit prior to the commencement of work. Fees are determined by the type of work being performed. Depending on the type of permit, the processing time usually takes no more than seven (7) to ten (10) working days.

In addition, the Building Department is responsible for regulating all businesses in the City – both in commercial centers as well as home-based businesses. If you have a question regarding the qualifications of a contractor, need information about plan requirements, or are unsure as to whether or not a permit is required, please contact this office and our staff will assist you in every manner possible.

***The full permit packet among other information is available on the City’s website (www.coopercityfl.org).***
Growth Management Department

Matthew Wood, Growth Management Director, mwood@coopercityfl.org
9090 SW 50th Place, 7:30 a.m. to 5:00 p.m., and by appointment, Monday thru Friday
954-434-4300, ext. 296

The Growth Management Department is responsible for zoning approvals for all building permits including new homes and businesses, additions and alterations. The Department staff reviews all permits and is available during business hours to answer zoning questions, i.e. zoning requirements for pools, screen enclosures, fences, patios, driveways, and more.

Growth Management is also responsible for the Comprehensive Plan, including the Future Land Use, Transportation, Infrastructure and Recreation Elements, among others. The Department also maintains statistics on population and housing units for the Comprehensive Plan, as well as provides status reports for adequate public facilities for all new developments in Cooper City.

The Growth Management Department reviews all new developments as proposed by landowners and/or developers. This Department serves as staff to the Development Review Committee, the Planning & Zoning Board, and the City Commission. These various settings provide the Department the opportunity to guide the development review process of the City in accordance with the Land Development Regulations of Cooper City and its approved Comprehensive Plan.
Recreation Department

Stacie Weiss, Recreation Director, SWeiss@coopercityfl.org
Recreation Administrative Office located in the Community Center
9000 SW 50th Place
8:00 a.m. to 5:00 p.m. Monday thru Friday

The Recreation Department is dedicated to providing a wide variety of recreational programs, special events, and quality community facilities that enhance the quality of life for our residents. The below information highlights what we have to offer. To view the current recreation brochure of programs, events and services, please visit the City website (www.coopercityfl.org). For additional information, call our main office at 954-434-4300, ext. 352.

Recreation Facilities:

Cooper City Community Center, 9000 SW 50th Place, 954-434-4300, ext. #352
Cooper City Pool & Tennis Center, 11600 Stonebridge Parkway, 954-436-7300, ext. #401 or #403

Programs and Classes:

The Recreation Department offers a wide variety of recreational classes for tots, youths and adults. Youth classes include, but are not limited to: tot time, dance, art, chess, tutoring, baton, karate, drama, ceramics, tennis, yoga, swim lessons and more! Adult classes include, but are not limited to: Pilates, aerobics, Silver Sneakers exercise classes, yoga, tennis, karate, ceramics, swim lessons, Zumba, bingo, bunko, dominoes, salsa, line dancing, pinochle, enrichment classes, educational seminars, monthly luncheons and more!

Fitness Activities:

The Cooper City Pool & Tennis Center offers a variety of fitness programs to include Chi Running, Pilates, Silver Sneakers, Yoga, Zumba, Water Aerobics and more. This facility also provides a fitness room with a variety of cardio, weight and fitness equipment for our residents. There
are a variety of memberships available from daily admission to 3 months, 6 months or even a year.

**Aquatic Activities:**

The Cooper City Pool & Tennis Center offers a swimming pool and splash pad for our residents to enjoy seven days a week. The Recreation Department offers a variety of swim lessons for all ages and abilities. In addition, the Cooper City Cyclones is a year-round competitive swim program that is registered with USA Swimming and competes in regularly scheduled swim meets. There are also a variety of aquatic programs offered such as swim-4-fitness, masters swim and water aerobics.

**Youth Camps and Enrichment Program:**

When kids are out of school, fun is in. The Cooper City Recreation Department provides Kids Day Off programs at the Community Center on Teacher Planning Days and select No School Days. Winter Camp, Spring Camp and Summer Camp are also offered when there is no school. The Pioneer Middle School Enrichment Program is also offered to Pioneer Middle School students for before and after school activities during the school year.

**Special Events:**

There are over 23 community events hosted throughout the year for all ages to enjoy. Events include Cooper City Founder’s Day Celebration, Mother/Daughter Tea, Truck Show, Mom/Son Night of Fun, Veterans’ Day, Community Garage Sales, Trick or Treat Shop to Shop, Daddy/Daughter Dinner, Light Up Cooper City, Eat to the Beat food trucks and concert, Egg Hunts and more! Please find the calendar of special events on the City’s website ([www.coopercityfl.org](http://www.coopercityfl.org)). For more information on city events, please contact our Recreation Specialist at 954-434-4300, ext. #233.
**Cooper City Senior Transportation Service (age 62 & over):**

Cooper City offers residents age 62 and older limited door-to-door appointments to local doctors, pharmacies, Memorial West & Memorial Pembroke Hospitals, local banks, and grocery stores. Advance notice of six (6) days is necessary to schedule transportation. Annual registration with the Department is required. Interested residents can register for the program by contacting our Adult Program Specialist at 954-434-4300, ext. # 255.

**Youth Sports:**

Youth sports are offered through the Cooper City Optimist Club. The Optimist Club provides a large variety of sports programs and volunteer opportunities for residents. Their clubhouse is located at the Cooper City Sports Complex. Contact the Optimist Club at 954-434-2541 or visit their website [www.coopercityoptimist.com](http://www.coopercityoptimist.com) for additional information.

**Facility Rental Opportunities:**

Planning a party, banquet, reception or gathering? Both the Cooper City Community Center and Pool & Tennis Center are available for rental opportunities for our residents. For more information on rental opportunities, please contact either of the Recreation Facilities listed above on page 14.

**Volunteer Opportunities:**

The Recreation Department offers a variety of volunteer programs through our Student Assistant Volunteer (S.A.V) program as well as our Adult Programs. The S.A.V. program offers various opportunities throughout the year for middle and high school students residing in Cooper City that provide students with an opportunity to earn community service hours. For more information on volunteer opportunities, please contact our Facility Coordinator at 954-434-4300 ext. #272.
The mission of the Finance Department is to professionally and responsibly manage the financial affairs of the City, to protect and further the City’s strong financial reputation, and to effectively and efficiently provide related support services for residents and City operations. The Finance Department strives to achieve the following:

- To preserve the City’s strong financial condition by creating a financial strategy, effectively managing the City’s resources, and providing analysis and resources, and providing analysis and recommendations that ensure optimal economic results.
- To provide accurate financial information in a timely manner.
- To produce and generate information that is meaningful and in accordance with generally accepted accounting principles and department procedures.

The Finance Department is composed of five divisions, each of which serve a vital function for the City. The five divisions are the following: accounting and financial management, management and budget, purchasing, information technology, and utility billing and services.

As a new resident, your interaction with the Finance Department will be primarily with the Utility Billing and Customer Service division. The Utilities Customer Service is open Monday through Friday, 8:00 a.m. to 5:00 p.m. and new utility accounts are opened Monday through Friday, 8:00 a.m. to 4:00 p.m. Please find additional information about utility billing on the City website (www.coopercityfl.org) or contact our Customer Service representatives at 954-434-4300, ext. 241. Below please find a summary of the utility service charges.
Utility Service Charge Summary

Service charges will be applied to all accounts for the following reasons:

**Delinquent charge:** All accounts not paid by due date will be assessed a penalty of $20.00 maximum.

**Initiation fee:** A one-time only fee of $25.00 is payable at the time a customer creates a new account.

**Dishonored check:** A charge of $20.00 or 5% of the face amount of the check, whichever is greater, will be charged in compliance with *1995 Florida Statute 832.07*.

**Turned off water service:** An amount of $25.00 will be charged for the non-payment of a water bill.

**Turned on water service:** An amount of $25.00 will be charged to restore water services during the hours of 8:00 a.m. to 5:00 p.m. and $50.00 after the hours mentioned.

**Meter tampering:** An amount of $150.00 will be charged if a seal placed by the Utilities Department is broken and if the meter is turned either on or off by the resident. Please do not tamper with your meter, contact the Utilities Department for meter service at 954-434-5519. Service charges for turned on/off water service and meter tampering are assessed in accordance with Cooper City *Ordinance 84-4-1*. Utility bills are usually released by the last week of each month and each are payable by the due date on the utility bill. Please contact the utility billing office at 954-434-4300, ext. 241 if you have any questions.

Please note on the water and sewer rate schedule posted online ([www.coopercityfl.org](http://www.coopercityfl.org)), there is a service availability or base charge for water and sewer every month *regardless of whether water is used*.

**Suspension of any service, including sanitation and recycling, requires written customer notice.** This written request must be submitted to the Finance Department, by either email, fax, or written letter. The written request must include customer signature, a warranty deed or closing disclosure, and picture ID. If a property owner is leasing their property and the tenant will pay the utility bill, the owner must provide a copy of the rental lease agreement and the owner’s picture ID.
Public Works

Denise Yoezle, Public Works Director/Interim Recreation Director, dyoezle@coopercityfl.org
9070 SW 51st Street, 7:30 a.m. to 4:00 p.m., Monday thru Friday
954-434-2300

The Department of Public Works offers many services to the City’s residents, summarized as follows:

**Streets:** Public Works maintains all local **PUBLIC** streets. Private streets are maintained by the respective owner or homeowner association.

**Street Lights:** FPL maintains street lights on most local **PUBLIC** streets. For outages call FPL directly at 954-797-5000 or go online to www.FPL.com. FPL will request the ten (10)-digit number off of the light pole, this number will allow for a quicker response from FPL.

**Swales & Driveway Aprons:** Swales and driveway aprons are the maintenance responsibility of the abutting property owner, whether on a public or private right-of-way. City Codes should be consulted prior to the installation of landscaping or other appurtenances. Swales are an integral part of the drainage system and should remain concave by design.

**Swale Trees:** Swale trees on **PUBLIC** rights-of-way will be maintained by Public Works. Swale trees on private rights-of-way are the responsibility of the respective homeowner association.

**Sidewalks:** Sidewalks within **PUBLIC** rights-of-way will be maintained by Public Works. Sidewalks on private rights-of-way are the responsibility of the respective homeowner association. The City does not clean sidewalks in residential areas.

**Waterways & Canals:** The City does not maintain any waterways within the City. The Central Broward Water Control District (CBWCD) and South Florida Water Management District (SFWMD) have jurisdiction over their respective waterways. The contact information for the CBWCD and the SFWMD are on the following page.
CBWCD: [https://centralbrowardwcd.org/](https://centralbrowardwcd.org/) or contact them at the following number: 954-432-5110

SFWMD: [https://www.sfwmd.gov/](https://www.sfwmd.gov/) or contact them at the following number: 954-452-4814

**Lakes:** Lakes are owned and maintained either by the abutting property owner, a lake maintenance association or a homeowner association, as stated in the property’s closing documents.

**Traffic Signals & Signs:** Broward County’s Traffic Engineering Division is responsible for the installation and maintenance of all traffic control devices on public rights-of-way. Call 954-484-9600 to report downed street signs. Call 954-435-2000 to report downed stop signs and malfunctioning traffic signals. ([http://www.broward.org/Traffic/Pages/Default.aspx](http://www.broward.org/Traffic/Pages/Default.aspx))

**Privacy Walls & Fences:** Concrete walls and wood fences abutting public rights-of-way are the maintenance responsibility of the abutting property owner and/or the respective homeowner association.

**Parks & Athletic Fields:** Public Works maintains all **PUBLIC** parks and athletic facilities. Permits for special occasions are scheduled with the Recreation Department, 954-434-4300, ext. 259. Private parks are maintained by the respective homeowner association.
The Utilities Department is responsible for the operation and maintenance of the City’s water and sewage systems, which includes compliance with Federal, State, and Local regulatory agencies to ensure high quality drinking water for our community. We are available 24 hours a day.

For your convenience, the Utilities Department has a number of helpful suggestions and advice:

1. Do you know where your water meter is located and how to turn your water off in an emergency? If not, give us a call and we will be happy to show you where it is.
2. If you are landscaping, please make sure that your meter box is accessible at all times. Do not plant anything which blocks the meter.
3. Please do not plant any trees, shrubs, etc. or place fences in front of or closer than three (3) feet around a fire hydrant. This is to insure that our Fire Department has enough room to work in case of a fire. It could save your home or the lives of your family.
4. When digging in your yard, please give thought to the location of your service lines before starting. If you need help, please call our office. Also, do not forget to call Sunshine State One-Call of Florida (811) when digging anywhere on your property. They will come out and mark the location of public utilities that may be easements on your property. Please do not forget to call them, it is the law.
5. Be sure to check the screens on your faucets periodically, as dirty screens will frequently cause a drop in pressure. These are easily removed and should be kept clean.
6. If you have a problem with a sewage backup, call us immediately. If the problem is on the City-side, we will resolve it. If it is on your side, we will confirm that for you. Please note that if you call a plumber
first only to find out that the problem is on the City-side, we cannot reimburse you for the cost of the plumber visit (we recommend you call us first). If you can, remove the clean-out cap next to the house to ensure that it does not backup into your home.

7. Be aware that small leaks in your faucets or toilets could add a substantial amount to your water bill.

8. Cooper City’s drinking water is fluoridated, in accordance with Broward County ordinances.

9. Broward County has enacted permanent, year-round irrigation restrictions for all cities and properties in the County. The restrictions are:

   - **WEDNESDAYS** and **SATURDAYS** for Residences and Businesses with an **ODD** numbered street address (ending in 1, 3, 5, 7, 9)
   - **THURSDAYS** and **SUNDAYS** for Residences and Businesses with an **EVEN** numbered street address (ending in 0, 2, 4, 6, 8), no street address, or who water both even and odd addresses within the same zones, including multi-family units and Homeowner Associations

   The Department also maintains the storm water inlets and drain lines on all local PUBLIC streets. Inlets and drain lines on private streets are maintained by the respective homeowner association. Standing water in low areas dissipating within 24 hours after a rain event is considered within acceptable limits.

   If you have any other questions about our water or sewage systems or concerns about the quality of our water, please call us.
Trash Services
Waste Management is the franchised hauler for garbage, recycling, and bulk waste collection in Cooper City. Garbage pick-up in the City is mandatory for all homes and businesses pursuant to Chapter 8 of the City Code. This is done to protect the health, safety, and welfare of you and your family, as well as your fellow residents of the community. In accordance with the franchise agreement, pick-up is made TWICE WEEKLY. You are billed monthly on your water bill for these sanitation services. Please contact Waste Management at 954-974-7591 to arrange pick-up for your new home.

Every residence is provided, free of charge, up to two (2) carts (not to exceed 192 gallons per household) for garbage service. More information regarding garbage and recycling carts is available on the City website (www.coopercityfl.org). Residents may request new or extra garbage carts by contacting Waste Management Customer Service at 954-467-1710. For information regarding pick-up options, please contact City Hall at 954-434-4300, ext. 220, as any special option pick-ups must be requested through the City. On a special case basis, 35-gallon carts will be provided for those individuals with a physical inability to handle the 96-gallon containers. In order to request the 35-gallon cart, the resident must submit a letter to the City Clerk explaining the need for a smaller container.

Recycling Services
Cooper City has one of the highest recycling participation rates of any municipalities in Broward County. Recyclables are picked up ONE DAY PER WEEK, and coincides with one of your garbage pick-up days.

Every residence is provided, free of charge, one (1) cart for recycling (32 gallon, 64 gallon or 96 gallon). If you would like to request a different size or a replacement recycle cart, please call the Cooper City Public Works Department at 954-434-2300.
Please keep newspapers dry. Do not place recyclable material in plastic bags. Please remove all lids, rings, and caps.

Acceptable recyclable items that can comingle: newspapers, magazines, catalogs, phonebooks, office paper, junk mail, cereal boxes, aluminum beverage cans, metal food cans, green, brown, or clear colorless bottles and jars, plastic bottles, jugs, and jars (without caps or lids).

Unacceptable items to recycle: food scraps, pizza boxes, miscellaneous plastics (i.e. toys, cups, plastic bags), glass products (i.e. auto glass, light bulbs, mirrors, glass cookware), ceramics, yard and plant debris, medical waste & pharmaceuticals, gas cylinders, tanks, building debris, flammables, small appliances, electronic items (i.e. computers, televisions, monitors), and hazardous waste (i.e. motor oil, paint, pesticides, household cleaners).

For any questions about recycling, please contact the Waste Management Recycling Coordinator at 954-974-7501.

Please adhere to the following rules regarding garbage & recycling:

1. All garbage/trash must be placed within the provided 96-gallon cart with attached lid or it will not be picked up. An additional cart can be requested in either the 96-gallon or the 64-gallon size up to a maximum of 192 gallons per household. Residents wishing to utilize a third cart must contact Waste Management for applicable charges at 954-974-7591.
2. The carts may be pulled to the curb after 6:00 p.m. the day before the scheduled pick-up day. Carts must be removed from the curb by 8:00 p.m. the day of pick-up.
3. Waste Management will replace any cart which breaks or is damaged at no cost to the resident, unless it is evident that damage was intentional.
4. Waste Management will provide bulk pick-up to single and multi-family residences on a monthly basis. Bulk pick-up schedules and brochures are sent to each household annually and are available online at [www.coopercityfl.org](http://www.coopercityfl.org).
**Bulk Garbage, Household Hazardous Waste, & Electronic Waste**

**Bulk Garbage**  
Waste Management, Inc., Bulk Collection Customer Service  
954-974-7500

Residential bulk waste collection will be provided monthly on scheduled collection days. See map and schedule online at [www.coopercityfl.org](http://www.coopercityfl.org). There will be twelve monthly pick-ups each calendar year. Two of the twelve months will be **vegetation/horticultural waste only** in preparation for hurricane season.

Bulk waste piles shall not be more than six (6) cubic yards in size. Bulk waste is to be placed not more than three (3) feet from the curb or roadway in front of your residence.

**Bulk trash accepted:**

- Household goods – appliances, furniture, mattresses, toys, carpets (bundled & tied in correct lengths & weight), and other items normally found in the household.
- White goods – washer/dryer, stove, refrigerator, air conditioners are collected (Freon must be removed & tagged accordingly).
- Incidental debris from **SELF** home-improvement projects is permitted. Only resident generated repair debris materials will be collected.
  - Do not allow your contractor or repair person to leave any construction debris.
- Vegetative/Horticulture waste – trimmings from bushes, shrubs, fronds, and branches may be placed in your rollout cart or secured otherwise. Only resident generated lawn maintenance debris materials will be collected.
  - Do not allow your landscaper or tree trimmer to leave the lawn maintenance debris.
Bulk trash not accepted:

- Construction debris – construction or building materials from commercial contractor generated work is not accepted.
- Automobile or marine parts, engines, etc.
- NO hazardous wastes.
- Do not mix regular garbage with bulk waste.

Multi-Family Bulk Collection Program:
Bulk collection shall be provided monthly on the scheduled bulk collection day. Collection at each complex shall not exceed six (6) cubic yards of bulk waste.

**Household Hazardous Waste & Electronic Waste**

The City of Cooper City in contracts with Wheelabrator to offer all residents the opportunity to dispose of Household Hazardous Waste and Electronics at the following location: 4400 S. State Rd. 7, Davie, FL 33314 (954-581-6606). There are designated drop-off dates once a month along with a list of acceptable drop-off items on the City website (www.coopercityfl.org).

Electronic waste, such as, computers, monitors, keyboards, mouse, terminals, printers, modems, telephones, cellular phones, televisions, and copiers can also be dropped off at ARC Broward, Inc. Electronic Recycling Services: 3300 SW 13th Ave., Fort Lauderdale, FL 33315 (954-577-4160). Please contact them for specific drop-off dates and times at http://www.arcbrowarditasset.com/.
PARKS

The Public Works Department (954-434-2300) operates and maintains 21 neighborhood parks and three sports complexes throughout Cooper City. The neighborhood parks are for the enjoyment and recreational pleasure of all Cooper City residents.

No animals or pets of any kind (except service animals) are permitted in City parks, unless they are in a fenced area that has been designated as an Off-Leash Dog Park (City Ordinance 13-11-1). Three Dog-Parks are located in Cooper City:

- Christie Schafale Park - 4900 SW 87th Avenue, 33328
- Forest Lake Park - 5700 SW 113th Avenue, 33330
- Monterra Community Dog Park - entry is from Pine Island Road

Brian Piccolo County Park, located in Cooper City, also welcomes well-behaved, leashed dogs (maximum 6-foot length leash). To access information on parks throughout Broward County, please visit http://www.broward.org/parks.

Reservations for private parties are not accepted and bounce houses are not permitted in neighborhood parks.

PARK HOURS—The following are parks and facilities with amenities located within Cooper City.

**Neighborhood Parks:** Daily from sunrise to sunset

**Cooper City Sports Complex and Bill Lips Complex:** hours vary and are posted at facilities.

- **BILL LIPS SPORTS COMPLEX - 11700 SW 49th Place, 33330**
  *Thorguard Lightning Protection System*

  Playground and Restroom Hours:
  
  o Monday - Friday 8:00 a.m. - 8:00 p.m. (10:00 p.m. for scheduled sports)
  o Saturday 8:00 a.m. - 8:00 p.m.
  o Sunday 11:00 a.m. - 8:00 p.m.
• CHASE PARK - 9100 SW 49th Street, 33328

• CHRISTIE SCHAFALE PARK - 4900 SW 87th Avenue, 33328

• COLONY PARK - 9001 SW 52nd Court, 33328

• COMMUNITY CENTER TOT LOT - 9000 SW 51st Street, 33328

• COOPER CITY COMMUNITY CENTER - 9000 SW 50th Place, 33328 (954) 434-4300, ext.233

• COOPER CITY MEMORIAL PARK - 9001 SW 51st Street, 33328

• COOPER CITY SPORTS COMPLEX - 10300 Stirling Road, 33026
   Thorguard Lightning Protection System
   Playground and Restroom Hours:
   - Monday - Friday 8:00 a.m. - 8:00 p.m. (10:00 p.m. for scheduled sports)
   - Saturday 8:00 a.m. - 8:00 p.m.
   - Sunday 11:00 a.m. - 8:00 p.m.

• COOPER CITY POOL AND TENNIS CENTER - 11600 Stonebridge Parkway, 33026
   Thorguard Lightning Protection System
   (954) 436-7300

• COOPERS POINT PARK - 8963 SW 58th Court, 33328

• DAWN PARK - 5725 SW 99th Lane, 33328
- DIAMOND HEAD PARK - 3699 NW 89th Way, 33024
- ELLIE KOZAK PARK - SW 88th Avenue & 56th Place, 33328
- ENCORE PARK - 5701 SW 89th Way, 33328
- FLAMINGO WEST PARK SPORTS COMPLEX – 6201 South Flamingo Road (Under Construction – Opening April 1, 2019)
- FOREST LAKE PARK - 5700 SW 113th Avenue, 33330
- HOMES OF FOREST LAKES PARK - 5926 SW 112nd Lane, 33330
- NATALIE'S COVE PARK - 12107 Natalie's Cove Road, 33330
- PINE LAKE PARK - 10001 SW 49th Street, 33328
- POINCIANA PARK - 11601 SW 59th Street, 33330
- POOL AND TENNIS CENTER PLAYGROUND - 11600 Stonebridge Parkway, 33026
- STIRLING PALM PARK - 5879 SW 102nd Avenue, 33328
- TAMARIND PARK - 5475 SW 115th Avenue, 33330
- TED FERONE PARK - 5090 SW 106th Avenue, 33328
Keep in touch with your Cooper City!

Cooper City provides a number of channels for our residents to stay informed about community events and to receive important notifications. Please visit the home page of the City website at www.coopercityfl.org to sign-up for emergency notifications from CodeRED via home/cell calls, text messages, or email and to report any issues with SeeClickFix.

WWW.COOPERCITYFL.ORG

The Cooper City website is a great community resource for contact information, City services, news, event calendars, FYIs and service requests, among other things.

CodeRED: Keeping Citizens Informed

Visit the home page of the City website to sign-up to receive CodeRED emergency notifications via telephone calls to your home or cell phone, text messages or email.

SeeClickFix

This platform provides residents a place to report issues to City staff with pictures, specific descriptions, and more – this valuable information is important to ensure the City’s pristine condition. The app can be downloaded in the app store for both Android and iPhone.
On the City website home page, you will also find the links to follow Cooper City on Facebook (@CooperCityFL), Twitter (@CooperCityGov), and Instagram (@CooperCityFL).

@COOPERCITYFL
Follow Cooper City on Facebook for the most up to date event information, current news and community pictures!

@COOPERCITYGOV
Follow Cooper City on Twitter for timely alerts to community meetings, events and emergency notifications.

@COOPERCITYFL
Follow Cooper City on Instagram for community pictures from all around the City!