

Cooper Quarterly

Spring 2020



Cooper City's New City Manager, Joseph Napoli

It is an absolute honor to serve as your new City Manager and I'd like to thank you for the warm reception that I have received. I know this job comes with high expectations and I assure you no one will work harder or be more focused to gain your trust and confidence. As such, I look forward to getting to know you and hear your ideas on how we can ensure Cooper City truly remains Someplace Special for our residents and businesses well into the future.

I am eager to lead our tremendous City staff and am committed to building a highly professional, dynamic, and cohesive *TEAM* that is readily responsive to you and our businesses. Since providing for the public's safety and security is the most important and fundamental responsibility of local government, we will immediately focus on finalizing the expired contract with the Broward Sheriff's Office for our police and fire services. We will then begin to analyze the most effective and financially sound way of providing these services in the future. Another immediate priority will be analyzing and providing guidance for next year's budget as we have just begun the budget preparation process. On a longer term, we must think strategically on securing the financial future for Cooper City, enhancing the quality of life of our residents and ensuring that our businesses can thrive, grow and diversify. This will include looking at new, innovative and exciting solutions on how we operate; reviewing and as necessary revising our Comprehensive Plan to ensure that it reflects our vision and enables our path to the future; and providing a commercial environment that not only ensures businesses are able to rapidly launch, succeed and expand, but that also attracts new and diverse companies that aspire to operate in our wonderful City.

We continue to monitor and share the latest updates and resources regarding Coronavirus in our community. I want to ensure you that we are actively planning and will be prepared. Our emergency management team has met and will continue to meet to ensure that we are prepared if the virus continues to spread. We are keenly monitoring events and are in frequent and direct contact with County and State officials.

I look forward to working with our Mayor, Commissioners and all of you. I am excited to be serving you and helping Cooper City realize its extraordinary potential in the future while decisively addressing any challenges we may face.

- Joe Napoli

New Recreation Director



The new Recreation Director, Stacie Weiss has 22 years of experience in the Parks and Recreation Department. Mrs. Weiss spent 15 years with the Town of Surfside. She is an Aquatic Facility Operator and is certified in Parks and Recreation with a Bachelor's degree in Parks and Recreation Management and a Master's degree in Public Administration. Mrs. Weiss is excited and proud to be of service to the Cooper City Community! - Stacie Weiss

Flood Safety

FLOOD SAFETY

Stay Informed: Listen to radio and television, including NOAA Weather Radio if possible, check the Internet and social media for information and updates.

Practice Electrical Safety: Don't go into any room if water covers the electrical outlets or if cords are submerged.

Avoid Flood Waters: Don't walk through flood waters. Do NOT drive into flooded roadways or around a barricade.

Turn Around, Don't Drown! Standing water hides many dangers including toxins and chemicals.

Charge Your Essential Electronics: Make sure your cell phone and portable radios are all charged in case you lose power.

Make sure you have back-up batteries on hand.

For more information on preparedness, visit our website at www.CooperCityFL.org and click on "Hurricane & Floods".

FLOOD WARNING

Cooper City depends on the National Weather Service and Broward County Emergency Management for flood warning and other weather-related warnings/notification. If flooding or a hurricane is anticipated, the Flood or Hurricane Warning will be broadcast through local television, The Weather Channel, radio and internet services. Cooper City utilizes the CodeRED Emergency Notification System which is a high-speed telephone communication service for emergency notifications. If you would like to sign up for this free service, visit our website, coopercityfl.org and click on CodeRED, or call the City at 954-434-4300.

PROPERTY PROTECTION

You should consider the purchase of flood insurance whether your property is in a Special Flood Hazard or not. Flood insurance is available for your building and for the contents. Renters take note! Call your insurance agent today or go to floodsmart.gov, or call 1-888-379-9531 to find an agent, or call the City of Cooper City at 954-434-4300 for flood insurance advice.

The Utilities Department responds to requests and complaints from residents who have a flood or drainage problem on their property. Call 954-434-5519.

Sign-Up for WaterSmart

Would you like to know how much water you use, or review and pay your bill online? Did you know that a leaky toilet wastes about 200 gallons per day? Don't let your money and water go to waste -- register with **WaterSmart!**

The **WaterSmart** customer portal and mobile app gives our customers easy access to their utility accounts and water meter data. Customers can view and pay their bills, monitor water usage, get leak alerts, and have access to tips and information to help conserve water. Customers that have electronic water meters will have access to greater information and analysis, but it will still be very useful for those that have traditional, manually-read meters. The app, which is free to customers, also allows City staff to send messages to individuals, groups of customers, or globally to all customers.

Register now to gain access to your personal water utility profile at <https://coopercityfl.watersmart.com>. For more information, please contact Cooper City Utility Billing Customer Service at 954-434-4300 Option 1.

Sign-Up for Utility E-Bills

The Cooper City Utility Department is now offering E-Billing. If you're interested in receiving your monthly utility bill via email, you may send your email address to utilitybilling@coopercityfl.org or call 954-434-4300 #239.

State Housing Initiatives Partnership Program

The State Housing Initiatives Partnership program, or SHIP, serves low- and moderate-income families. Its primary purpose is to make housing affordable. Florida Housing administers the program in Florida and issues grants to 67 counties and 52 Community Development Block Grant entitlement cities in the state. Local governments use these funds to create programs that reduce housing costs, keep rent prices low, and assist people with home purchases and repairs. The funds will be available through June 30, 2020.

You may qualify for rental assistance if COVID-19 has impacted your ability to pay your rent.

- First Come, First Served
- You must reside in eligible cities within Broward County. (See list below)
- You must have lost your job or had a reduction of employment
- You must meet household income guidelines
- You must complete on line orientation at: Broward.org/FamilySuccess/Pages/TutorialOrientation.aspx

Applicants must provide the following documents:

- Picture Identification
- Lease or Rental Agreement
- Proof of income prior to loss of income
- Document from landlord that tenant is behind in rent
- W-9 completed by the landlord
- Additional documents may be required



For more information: Central Family Success Center: (954) 357-5001 / Fort Lauderdale

Burglary Prevention

Most Burglaries Occur During Daylight

- Burglars may wear clothing so they appear to be repair or delivery personnel.
- They may knock on a front door, then proceed to the rear of a home to break in.
- Look out for your neighbors. Advise them when you are expecting a delivery or repair crew.
- Lock your windows and doors; close your garage door.
- Install an alarm and surveillance system.
- Report suspicious or unfamiliar persons.
- Cash, purses, wallets, jewelry and cellular phones left in plain view, are favored targets of car burglars.
- Secure valuables prior to reaching your destination, or take them with you upon arrival.
- Lock your car and park in a highly visible area.
- Do not leave keys inside your vehicle.
- **IN AN EMERGENCY CALL 911**

Virtual Recreation

Cooper City's new Virtual Recreation Department.

We are committed to ensuring that our resilient community members have resources to maintain healthy lives, grow meaningful relationships, and have interesting experiences. In these challenging times, our Virtual Recreation Department will bring programs and resources to you and your family with the hope of making it easier for you to prioritize your health and well-being.

Visit this page often or follow us on the City's [Facebook](https://www.facebook.com/CooperCityFL/), <https://www.facebook.com/CooperCityFL/> page

and [Twitter](https://twitter.com/coopercitygov?lang=en), <https://twitter.com/coopercitygov?lang=en>

Account for new updates and ideas to keep you and your loved ones healthy, entertained and informed. Please note that we do not endorse or receive funds to advertise any of the third-party sites or services listed or referenced on this page.

Have an idea or resource you'd like to share? [Email us](mailto:Recreation@CooperCityFL.org) at: Recreation@CooperCityFL.org!



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FEMA Reimbursement Update



FEMA

Hurricane Irma impacted the City of Cooper City in 2017. In the years since this disaster, the City has been working with the Federal Emergency Management Agency (FEMA) and the Florida Department of Emergency Management (FDEM) to recoup the City's funds expended in this disaster. Both FEMA and the FDEM have obligated all of the City's reimbursement projects for Hurricane Irma, and the total reimbursement for this disaster is approximately \$3.9M. To date, the City has received approximately \$1.8M in reimbursement and the remaining funds are due to be paid. The City has also begun the reimbursement process for Hurricane Dorian for the labor and miscellaneous expenses incurred for that event. Hurricane Dorian was fortunately a non-event for the City, however, labor costs and other miscellaneous expenses were sustained as part of the City's emergency protective measures. The City has also requested public assistance from FEMA for expenses incurred during the current COVID-19 pandemic.



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